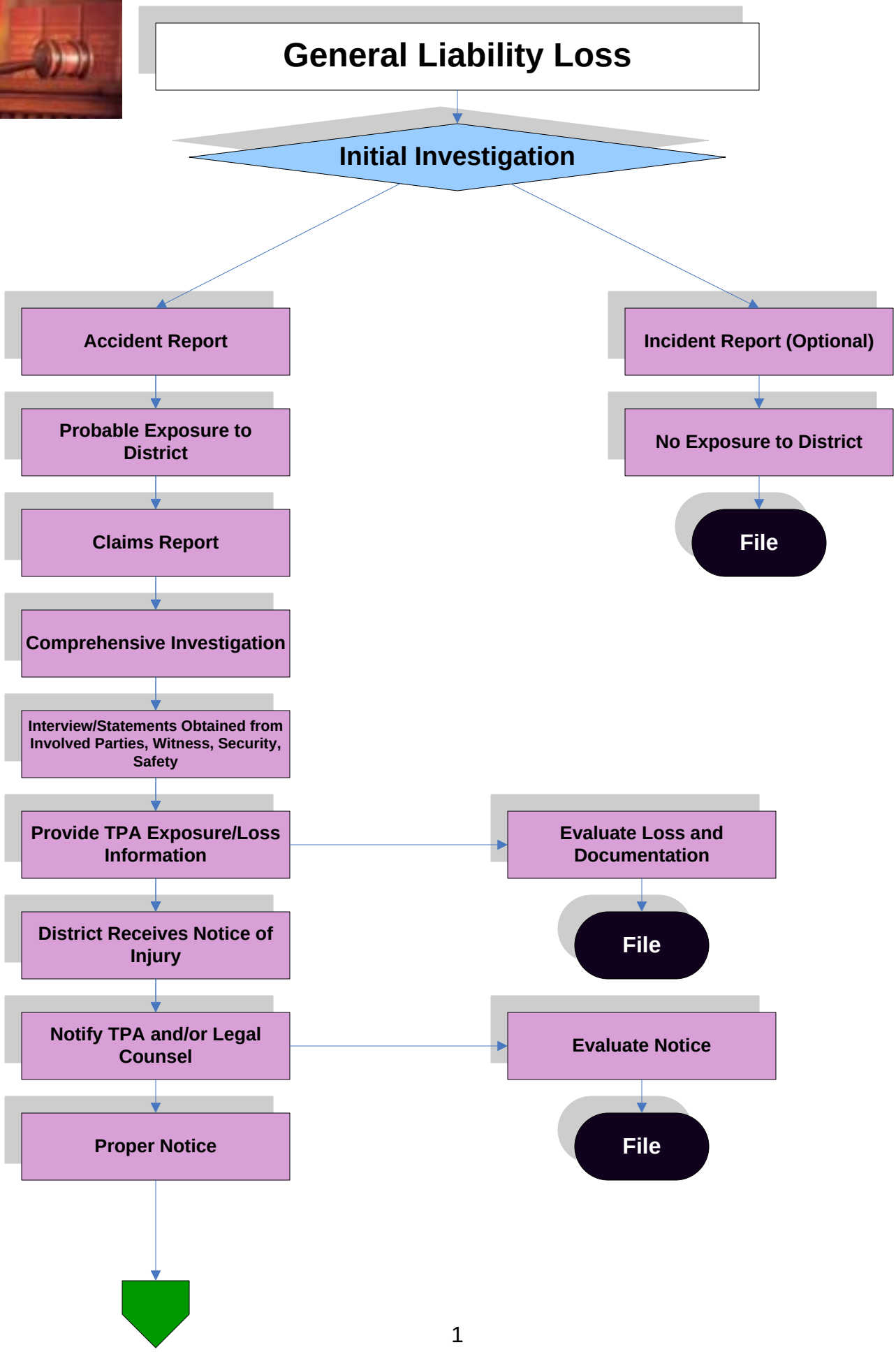
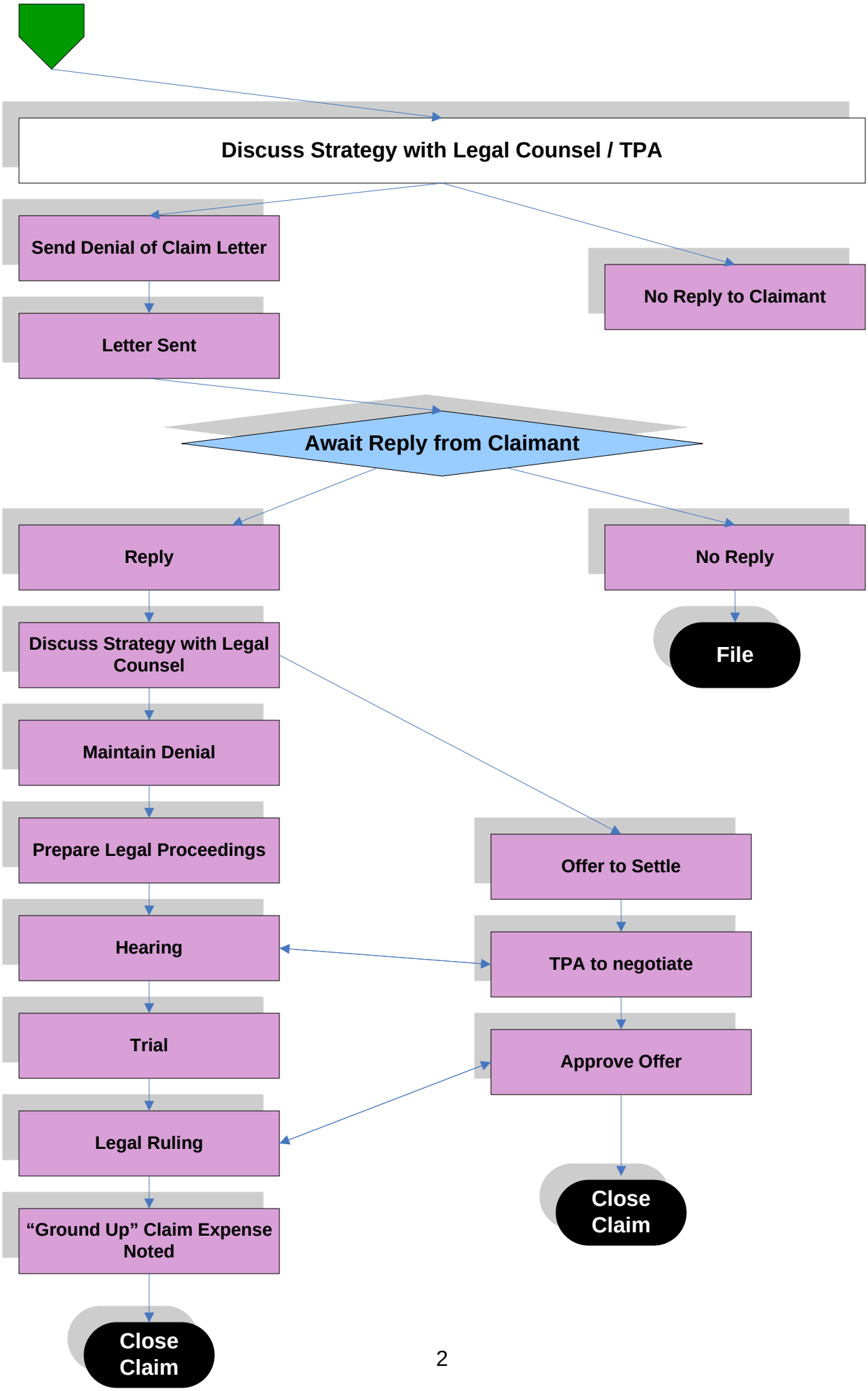
General Liability Loss Flow Chart




Discuss Strategy with Legal Counsel / TPA
Send Denial of Claim Letter
No Reply to Claimant
Letter Sent
Await Reply from Claimant
Reply
No Reply
File
Discuss Strategy with Legal Counsel
Maintain Denial
Prepare Legal Proceedings
Offer to Settle
Hearing
TPA to negotiate
Trial
Approve Offer
Legal Ruling
Close Claim
"Ground Up" Claim Expense Noted
Close Claim